

2017-2018

CHHA-NL ANNUAL REPORT



CANADIAN HARD OF
HEARING ASSOCIATION-
NEWFOUNDLAND &
LABRADOR (CHHA-NL)

9/26/2018

**PARTICIPANTS OF THE
2018 LEADERSHIP ENHANCEMENT &
ACHIEVEMENT PROGRAM (LEAP)**

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**Canadian Hard of Hearing Association-Newfoundland and Labrador (CHHA-NL)
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The Imagine Canada Standards Trustmark



The **Imagine Canada Standards Program Trustmark** signals that an organization has demonstrated compliance with each of the Imagine Canada Standards – **Governance, Financial Accountability and Transparency, Fund Raising, Staff Management and Volunteer Involvement**. The accredited organization is permitted to use the **Trustmark** annually for a period of five years, contingent on demonstrating ongoing compliance via the completion and submission of an annual compliance report and license fee.

The **Canadian Hard of Hearing Association-Newfoundland and Labrador (CHHA-NL)** earned the use of this Trustmark in 2014. CHHA-NL's first five-year Accreditation period will end in Spring 2019, and the association is now working on its second application for renewal of Accreditation for another five-year period. CHHA-NL is the first and only charity or non-profit in this province to have earned the use (to this date), of the Imagine Canada Trustmark.

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Report from the President

I am greatly honoured to have the privilege of writing this report as President of the Canadian Hard of Hearing Association-Newfoundland and Labrador (CHHA-NL). This year has seen its share of challenges as well as some successes.



The board of the association has had to deal with a number of significant issues this year. As our cost of operations continue to increase, we have had to pursue new streams of revenue for the association. This year the board approved a development of a Lottery Management System (LMS), and I'm proud to say that we have already seen positive results from this action. The board also continues to look at ways of expanding our office facilities and we are pursuing a number of initiatives that could make this possible sometime in the future. The board lost one of its members during the year to resignation for personal reasons and I would like to extend my thanks to Charmaine Davidge for the excellent work she provided to the association.

As I have mentioned, this past year was a difficult one from a financial perspective for the association. Both our Spring Lottery and the Ultimate Dream Home Lottery failed to meet budget projections, which is a reflection of the challenging economic state of the province's overall economy. As a result, the association needed to make significant cuts and revisions to its operations, programs and services and cut several staff positions. My thanks to the staff for their understanding and support during this challenging process.

We still continue to receive minimal financial support from government, however, for the past year, we have done extensive work on a major funding proposal to government. While we still have not had a positive response to this proposal, we were successful in achieving a number of small grants from government at the end of the year. The association's fund development team and other staff continues to look for new sources of revenue, and a number of submissions have been made to various entities. My thanks go out to the fund development team and all staff and volunteers who help in trying to make the association more successful from a financial perspective.

Overall, our programs and services delivery has been reflected in the cuts we've had to make in order to meet our revenue shortfalls. We have tried wherever possible to minimize the impact of these cuts on our direct client base but some reduction is to be expected. Having said this, the number of clients that we access through our awareness activities continues to increase. Through it all, we have managed to introduce a number of new programs such as our Hearing Screening Program and the Safe and Sound Education Program for Elementary schools. I would like to extend my thanks to Kim and her staff for their support and understanding in what has been a trying year.

While this has been a very challenging year from a financial perspective, I do believe the association has become stronger as a result of adjustments we have had to make. I look forward to considering to serve as your President and I'm optimistic that we will indeed have a bright future with many rewards as well as challenges.

Art Norris (President)

Report from the Executive Director

I'm very pleased to present the Executive Director's Report for 2017-2018. As usual, the association has experienced another interesting and challenging year, and in some ways, the most difficult one of my many years as your Executive Director. However, I believe that our association will become stronger and more sustainable as a result.



Over the past few decades, the association has seen tremendous growth in all areas of its operations, but the past year saw a reduction in staffing, and operations, while programs and services had significant cuts in some areas and realignment in others. These cuts were necessitated by a significant shortfall in projected revenues from the association's fundraising efforts, as outlined in the audited financial statements for 2017-2018. The overall economy in this province has been in decline for the past few years, and this has negatively impacted the association's fundraising efforts.

However, as a positive result of these outcomes, the association has been motivated to develop new revenue streams beyond traditional lottery methods, and move into the exciting and promising area of developing **Social Enterprises** and earned income. However, these are still in their early development and implementation phases, so it will be some time before success can be verified, but the early results are promising, and next year, those can be reported on.

Despite the many challenges of the past year, the association successfully completed the second year of its current three-year **Strategic Plan 2016-2019**. The association's strategic directions always focus on three key areas - **Awareness, Accessibility, Advocacy** - since they form the core of the association's **Mission, Vision, and Values**. This coming Fall will see the association holding a **Strategic Planning Retreat** to develop **Strategic Plan (2019-2022)**.

Despite the ongoing challenges with raising new funds and planning for the future, the present is always a busy time, and there are lots of things to report on for the past year. Several new projects are worth a comment, such as the **Safe & Sound Education Program** for Grade Four students, that teachers can access online, the **Daisy's Ears Booklet** for Pre-school and Primary children, which is all about a puppy and how he learns about hearing loss and how he can protect his hearing, and the **Here to Hear Program**, which is an education program for Seniors sponsored by Service Canada, currently being introduced in selected towns across the province.

My report has only briefly touched on some of the more important things happening at the association, and of course, there are many others. All are evidence of the detailed planning, hard work, and dedication of the association's board, staff and volunteers, that serves the diverse needs of people with hearing loss in this province, and I thank them for their outstanding efforts, volunteer time, and enthusiasm. Heartfelt thanks go to my wonderfully supportive and understanding wife Jacquie, and my children, Madison and Sydney, who support me in my work and life. ***Let's keep growing the CHHA story!***

Leon A. Mills, CAE, M.Ed., CO-FC

Organizational Profile

CHHA-NL is a charitable agency, and self-help organization that provides a variety of programs and services for hard of hearing and late-deafened consumers whose primary operations and provincial offices are located in Mount Pearl. It owns its own building in Mount Pearl, has nine FTE staff, a strong board of directors, and financial resources to effectively deliver a wide array of high quality programs and services. The association provides many programs and services such as information, loans of hearing assistive technology, consultations, assessments, and presentations to community groups, agencies, companies, and government departments.

Mission

The Canadian Hard of Hearing Association-Newfoundland and Labrador (CHHA-NL) is a non-profit, charitable organization committed to advocacy, awareness, accessibility, prevention of hearing loss, and the provision of programs and services that promote a better quality of life for hard of hearing and late-deafened people of all ages in Newfoundland and Labrador.

Vision

Better Hearing for Everyone!

Our Strategic Priorities

This year the association completed the second year of its three-year strategic plan. The current strategic plan can be viewed on the association's website at <http://www.chha-nl.ca/about/>. The four **Strategic Directions** that guide the association efforts for 2016-2019 are:

Strategic Direction One (SD1): To network with other stakeholders and partners in developing and delivering programs and services that are focused on preserving and protecting hearing in NL (**Awareness**)

Strategic Direction Two (SD2): To create better hearing accessibility throughout NL (**Accessibility**)

Strategic Direction Three (SD3): To develop a pro-active advocacy role on issues that affect hard of hearing and late-deafened individuals and their families in NL (**Advocacy**)

Strategic Direction Four (SD4): To develop organizational infrastructures (**governance, financial, fund development, communications, evaluation, etc.**) to support the Awareness, Accessibility and Advocacy strategic directions identified above (**Process or Structural**)

Each of the four Strategic Directions have a number of Priority Initiatives that, when implemented, ensure successful outcomes that positively impact people living with hearing loss. Operational plans developed by staff and approved by the board of directors are reported on with quarterly reports to the board. Revisions to the strategic plan are required periodically to ensure the desired outcomes are achieved in a timely and cost effective manner.

Organizational Structure & Leadership

The association's operations are guided and conducted through the efforts of a Board of Directors, and staff (Executive Director, Director of Fund Development, Director of Programs and Services, Coordinator of Education and Awareness, Coordinator of Client Services, Coordinator of Programs & Services, Manager of Fund Development, Administrative Support Fund Development, Office Support Specialist). Contractual staff, work-term and summer students are also used to support regular staff. It should be noted that all staff positions of the association have been created and funded through the fundraising efforts of the association. Volunteers help in various ways to complement the work of board and staff.

CHHA-NL Board of Directors 2017-2018

Art Norris	President
Cal Carter	President-Elect* (Rural Representative)
Charmaine Davidge	Secretary
Carrie Frizzell	Treasurer
Brian Marshall	Director
Darlene Ryan	Director
Myrtle Barrett	Director
Jennifer Brown	Director (Young Adult Representative)
Bob Young	Past-President

Mandate of the Board of Directors

The Board's mandate is to govern the affairs of CHHA-NL within the framework of relevant federal and provincial legislation and Imagine Canada Standards. The Board of Directors, representative of CHHA-NL's membership and the community, is given the legal authority and responsibility for the achievement of the organization's mission, its stability, and the development of linkages with other organizations engaged in the pursuit of similar objectives and the community at large. If you would like to know about the various aspects of the association's **Governance Policy**, or would like to receive a complete copy of the same, please contact the office or go to the association's website at: www.chha-nl.ca/about-us/.

Imagine Canada Accreditation

This past year marked the association's fourth full year (of five), that CHHA-NL has earned the right to use the **Imagine Canada Accreditation Trustmark** with its promotional materials and on the website (shown on the page three). This program is called the **Imagine Canada Standards Program**, and is similar to the ISO 9000 accreditation program used for the business sector. It's the only one of its kind in Canada for Charities and Non-Profits, and challenges associations to benchmark themselves in five key areas for associations – **Governance, Financial Accountability and Transparency, Fund Raising, Staff Management and Volunteer Involvement**. When the designation was awarded to the association, there were less than 100 charities and non-profits in Canada Accredited under the Standards Program, and I'm very pleased to note that CHHA-NL was the first, and still is, the only such entity to earn this designation in Newfoundland and Labrador. This coming year, the association will be required to submit a full, new application to use the Trustmark for another five-year period, beginning in April 2019.

Association Advocacy Program

The association's Advocacy Committee made up of staff, volunteers, and hearing health care professionals has a mandate to provide a pro-active effort on hearing loss issues of concern to the association. In an effort to address systemic barriers and other issues of importance to persons with hearing loss, the Advocacy Committee developed seven position papers on various issues which have been approved by the CHHA-NL Board of Directors and posted to the association's website which can be viewed at the following link:

<http://chha-nl.ca/support-us/advocacy/>

Copies of these position papers have been submitted to four Ministers of the Government of Newfoundland and Labrador with a request for action. Meetings have now been held with all Ministers or their designates, discussions have been held, reviews and action items are ongoing.

The association recognizes that there are costs to the implementation of what is requested in the position papers, but it believes that these costs should be accepted by government due to their importance to making communities more hearing accessible, thereby improving the quality of life, and overall health of persons living with hearing loss.

Over the coming year, the Advocacy Committee will continue to advocate with government to work on the objectives of the seven position papers submitted, but will now begin working on a second set of position papers that deal with other issues. When completed, these will be posted to the association's website and submitted to government with a request for action.

Programs and Services (Year at a Glance)

Beyond the key achievements of the strategic plan, the **CHHA-NL Programs & Services Department** offers a free and diverse array of programs, services, and special events for members, clients and others. Some of the key outcomes for 2017-2018 program year include:

Hearing Assistive Technology Loans (HAT) Program

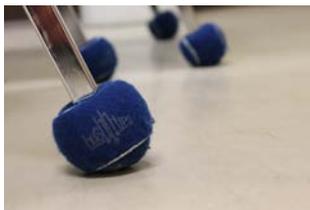
This program continues to play a large role in the provision of client services. The association has a wide variety of technology products which clients have the opportunity to borrow on a two-week trial basis before deciding whether to purchase. Products are available through the office as well as selected outreach loan sites across the province. This program is one of the most requested by clients, and has grown considerably over the years.



May is Better Hearing Month

To promote better awareness of May Month, a number of activities are held such as a booth at the Avalon Mall, a poster contest for elementary school children, a public speaking contest, and a May is Better Hearing Month is issued. One of the highlights each year, is the Hearing Matters Day/Event, which this year featured presentations by several local Audiologists – Erin Squarey (Parrotts Hearing), Karla Tucker (Maico), and Quentin Currie (Red Door Speech & Hearing), and we thank them for their efforts. Attendees also visit booths from local hearing aid dealers to obtain information about hearing aids, and assistive technology.

Hushh-Ups & Adopt-a-Daycare Program



CHHA-NL continues to offer the school purchase program for Hushh-Ups, allowing schools to purchase Hushh-Ups through CHHA-NL at a reduced rate. The association also supports the Adopt-a-Daycare Program which provides Hushh-Ups to provincial daycares with hard of hearing children and staff.

Public Facilities Hearing Accessibility Fund

The association provides some financial assistance to public facilities that wish to install assistive listening systems. These are usually wireless FM Systems that any number of people with hearing loss can use. The association is also developing a registry of facilities that are hearing accessible which will be published on the website so people can know that such facilities are hearing friendly.



Fire Safety Alerts Project

This past year, the association received a \$20,000.00 grant from the Disability Policy Office and the Department of Seniors, Wellness and Social Development to allow the association to continue to deliver safety alerts for the Deaf and the Hard of Hearing. Successful applicants received special auditory, visual and vibratory fire alert systems for their residences and training on how to use them. The project was very successful, and to keep it going, CHHA-NL has now made this an ongoing program.



Leadership, Achievement and Empowerment Program (L.E.A.P.)



Formerly known as the Toastmasters Program for Hard of Hearing Youth, this program offered an eight session program for youth (ages 13-18 yrs) with hearing loss. The program focused on developing leadership, public speaking, and other skills that boost participant’s confidence, social interaction, public speaking ability, the making of new friends and having fun.

Hearing Screening Program (New)

CHHA-NL introduced a new program this year called Hearing Screening Tuesdays. This is a free service in which persons who think they may have hearing loss can have a simple hearing screening test in the testing booth and will be told if they have a Pass or Fail. They will also be referred to an Audiologist for a full diagnostic check-up.



Grade Four Safe & Sound Program (New)

This is a program introduced this year to supplement the Grade Four Science Curriculum section on Sound. It’s an online resource for teachers with downloadable resources about hearing loss and protecting your hearing. It’s a wonderful resource that teachers love.



CHHA-NL Resource Groups (Cochlear Implant; Meniere's/Tinnitus; Families)

The association has three resource groups which meet at various times during the year and engage in a number of activities to provide support, encouragement, information, education workshop and socialization.



Left are members of the Meniere's/Tinnitus Resource Group and pictured right are members of the Cochlear Implant Resource Group, and below are members of the Families Resource Group attending a presentation by a guest speaker.



Speech Reading & Coping Skills Courses

Two sessions of Level 1 and Level 2 course were offered this year – Fall 2017 and Spring 2018. Participants attend for two hours per week for eight weeks. This course is always very popular and well attended.

Summer Camp for Hard of Hearing Children



Summer Camp for children with hearing loss (ages 5-13) and their families took place in July this year at the **Brother Brennan Environmental Education Centre**. The camp was a success with many families returning to camp year after year. It is wonderful to watch friendships and bonds grow. The theme for camp this year was **“Let Your True Colours Shine”**. A great time was had by all and we’re looking forward to what next year has in store. With their donation of \$3000, the VOCM Cares Foundation made our summer camp this year bigger and better than ever, and the association thanks the Foundation for their generous donation.

Dr. Norah Browne Speak-off

The Dr. Norah Browne Speak-Off is open to hard of hearing, late-deafened or oral deaf students **grades 5-12** from the English School District (Avalon East & West) region. Once again the event was successful in promoting confidence, language development and oral communication for students with hearing loss. This year’s winners included:

Grades 5 & 6 (Elementary) – First Place – Sarah Norman (Grade 5)

Grades 7-9 (Junior High) – First Place – Charlotte Peddle (Grade 6)

Second Place-Malcolm Anderson-While (Grade 9)

Grades 10-12 (High School) – First Place – Shauna Bradley (Grade 12)

Second Place – Dylan Brace (Grade 11)



Grade Four Poster Contest



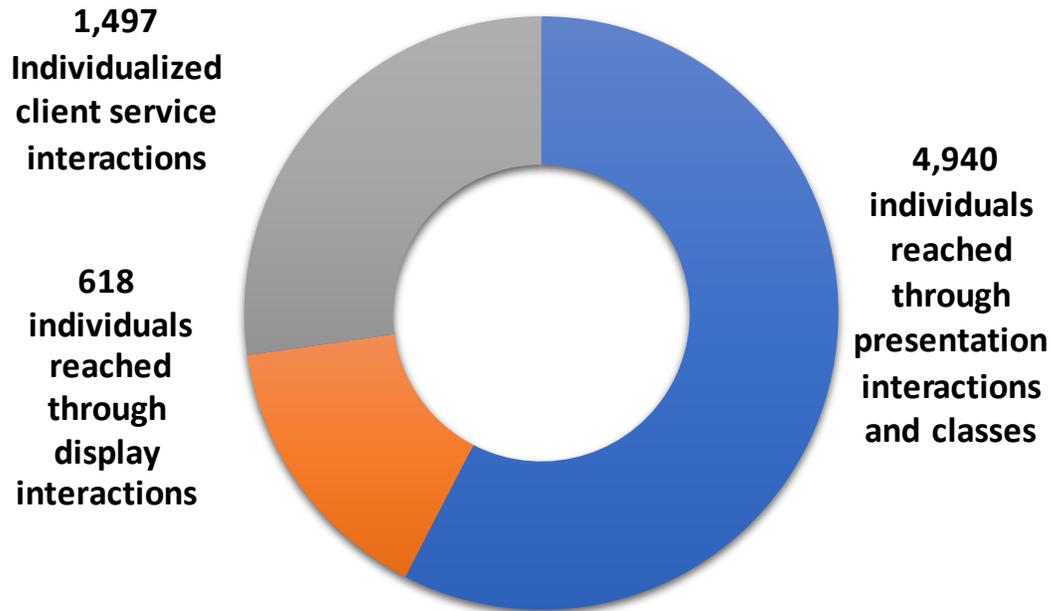
In an effort to promote better awareness of hearing loss issues, the association has been hosting a province wide poster contest among elementary school children for the past decade. Each year, hundreds of submissions are received and prizes are awarded for first, second and third place. The winning child's school also receives a wall mounted plaque for display. The winning poster is displayed here and this year's winner was **Abigail Gulliver, Age 10**, and attends **Elizabeth Park Elementary School in Paradise, NL**.

Services to Clients

This past year, CHHA-NL provided direct service to thousands of individuals through client services appointments, presentations and displays. This year once again saw an overall increase over last year (see chart below), but due to cutbacks in some programs, overall client service interactions declined. This is an indicator of the ongoing and strong demand for the programs and services provided by the association which is expected to see continued growth over the coming decade.

Service Delivery Numbers 2017-2018

Demand and Delivery of Programs & Services
continues to Grow Overall



Risk Management Program

Operating any type of organization involves dealing with risks on a daily basis, and this is particularly true for the operation of a charitable association such as CHHA-NL. Thus, to be prudent, the association has established a three-part, comprehensive Risk Management Program to protect its assets of all kinds. These three elements include: the development of a **Policy and Procedures Manual** (divided into five sections: *Understanding Risk Management*, *Pros & Cons of Risk Management*, *Elements of a Risk Management Program*, *Listing of Identified Risk Management Areas*, and *a List of Appendices*); a **Risk Mitigation Plan** for six key functional areas (*Governance*, *Strategic*, *Financial*, *Operational*, *Environmental*, *Compliance*), and a **Top Ten List of Risk Management Issues** that change over time. Risk Management is an area that is always top-of-mind for board, staff and volunteers, and this coming year, everyone participated in a review and update for the program.

To view the complete elements of the **CHHA-NL Risk Management Plan**, please visit:
<http://chha-nl.ca/about-us>

Financial Highlights

(for the year ended March 31, 2018)

This section presents a summary of key financial information presented in the association's consolidated financial statements for April 1, 2017 to March 31, 2018. The statements were prepared by Deborah Muir, CPA, CGA, Mount Pearl, NL. The association operates on an accrual accounting basis. To view the complete CHHA-NL Audited Financial Statements for 2017-2018, please visit: <http://chha-nl.ca/about/reports>

Summary of Financial Information 2017-2018 (all figures rounded):

Total Assets	1,573,897.00
Total Short & Long-Term Investments	610,199.00
Net Fundraising Revenues	356,143.00
Programs and Services Expenditures	491,849.00
Administration Expenditures	389,434.00
Fundraising Expenditures	2,097,599.00
Net Assets	1,076,762.00
Net Income – Surplus/(Deficit)	(436,705.00)

Fundraising Methods, Outcomes & Challenges

The association depends almost exclusively on the income from two annual lotteries to fund its daily operations. While the **Ultimate Dream Home Lottery** continues to be a 'top performer', the **Better Hearing for Life Lottery** held the past two years has underperformed and didn't meet their financial targets and was discontinued. Another lottery is being planned to replace it and will be held in February/March 2019 before year end. To mitigate the significant risk to the association's operations and ability to deliver its programs and services, associated with a failed lottery, the association has implemented a reserve fund approximately equal to one-half year of operational expenditures which over, the longer term is intended to grow to a full year of reserves. The fund consists of five-year ladder investment certificates as noted in the financial statements.

In an effort to increase revenues, the association is working on the development of several social enterprises which hold promise, and more will be forthcoming on these later. It has also submitted a major funding proposal to the Government of Newfoundland and Labrador for Rehabilitation Services. The association has received a small annual grant for the past three decades which has now dropped to \$15,800.00 annually. The association believes it should be getting much more and has tried to make its case. Finally, the association also sees revenues derived from donations, sponsorships, investment interest, and grants for special projects and other sources, and while important, the amounts generated are small in comparison to the lottery revenues, and by themselves would be insufficient to support the mission and overall work of the association.

Outlook for the Future

The financial challenges that the association is dealing with are nothing new for the association (which is the case for most associations), and this year, unfortunately, the net revenues from all sources was down significantly from budget projections, which is thought to be a result of the overall poor economy the province is currently experiencing. However, these can be mitigated in part, with good planning, execution, and the support of individuals, corporations and government. While the association always receives some grants and donations annually, these amounts are inadequate to meet the operational needs of the association.

As noted last year, the association has repeatedly asked numerous Ministers of successive governments to introduce an equitable funding model based on sound operational, financial, programming, and governance criteria however, this request too has been rejected up to now, however, the government has promised this year to review the funding model with a view to making it more equitable.

The association had a meeting with the Minister responsible for disabilities, Sherry Gambin-Walsh earlier in the year to discuss this issue (and others that have identified by the association through the seven position papers it developed this past year) and she seemed to be very supportive of the association's request. The challenge now is to get it through the Department of Health, Treasury Board and Cabinet for approval.

The hard of hearing population is growing significantly in this province, especially among seniors which in NL, has the largest percentage per capita in Canada. While seniors currently make up the majority of persons with hearing loss, the fastest growing demographic for hearing loss are young adults in the 20-40 age group. In addition, the WHSCC, reports that the number one support claim they deal with now are those related to hearing loss which account for one-quarter of all new cases annually. It is vital that the association continue to grow and to identify new resources to meet the ever growing demands for service; if not, then many people with hearing loss (and their families), will not receive the vital help that they need. The board, staff and volunteers are doing their part, but more help is needed, and CHHA-NL is always open to receiving input about and support for its programs and services.

Everyone at the association is always willing to listen, learn, and to implement new ways of doing things if they are practical, are a good fit for the association's mission and vision, and the necessary resources exist to implement them. In addition, the association is trying to expand its revenue base, so if anyone has a fundraising idea or would like to make a donation, we'd love to hear from you. Finally, reliable and enthusiastic volunteers are always needed, so if you have a few hours to spare, please contact the office to submit an application.

List of Donors

The association has always been blessed with individuals, corporations, and donors who have made a financial or in-kind contribution to CHHA-NL, but more are always needed. This was no different in 2017-2018 and the association extends a heartfelt thanks to all supporters and donors. Your contributions are helping to change the lives and dreams of hard of hearing persons, their families and loved ones. The donors for the past year include the following, and apologies are extended if anyone has been overlooked:

Brian Lawlor	JoAnne Parsons	Patricia Walsh-Warren
Gail Brown	Jeanette Pelley	Susan Grover
Marion & Ivan Penney	Noreen Brazil	Edwin Roy-Marsden
Betty Parsons	Roland & Eileen Chabot	Verley Roberts
Carmel Noseworthy	Gertrude Griffiths	Joann Higgins
N. J. Richards	Paul Coxworthy	Vera Dupree
Peter Hanlon	Marion Smith	Indian Bay Lions Club
Mount Pearl Lions Club	Southwest Arm Lions Club	Fortune Lions Club
Terrenceville Lions Club	Bonavista Lions Club	Hann Construction Limited
VOCM Cares Foundation	NL Hydro	Audiology Dept. Eastern Health
Pier Program-Waterford Hospital	Congregation of the Sisters of Presentation	NLCU Community Foundation

List of Volunteers

The following are the volunteers with CHHA-NL for 2017-2018. The association extends a heartfelt thanks to all volunteers for their hard work and dedication to the association. Your dedicated support complements the work of the board and staff, and without your help, CHHA-NL wouldn't be able to offer such a wide array of programs, services and special events. Apologies are extended if anyone has been overlooked.

Darrell Brenton	Noreen Brazil	Agnes Cantwell	Cal Carter
Jack Coish	Loretta Coish	Theresa Cook	Charmaine Davidge
Karen Duffett	Lauren Peters	Carrie Frizzell	Katie Hand
Keith Hancock	Jill Hood	Brian Marshall	Lillian Menchenton
Art Norris	Cyril Peach	Leanna Rowe	Julia Russell
Darlene Ryan	Bob Young	Jennifer Waye	Myrtle Barrett
Hart Plommer	Cailey Walsh	Victoria Moulton	Jennifer Brown
CHHA Labrador City Branch	CHHA Gander Branch	CHHA Happy Valley-Goose Bay Branch	CHHA Exploit's Valley Branch

List of Corporate Sponsors and Supporters

The following are the corporate sponsors and supporters for 2017-2018 of the **Ultimate Dream Home Draw** is the major fundraising initiatives of the association. Everyone at CHHA-NL extends a heartfelt thanks to all sponsors and supporters for their contributions to the association. They are:

ERCO Homes	Cohen's	Penny Kia
Sharington's	Needs Convenience Stores	SGO Designer Glass
Pro-Tech Security Systems	Guaranteed Satellite	Cal LeGrow Financial
Budget Blinds	VOCM Radio	NTV
OZ FM	VOCM Cares Foundation	The Telegram
NL Credit Union	Byron's	Inside Touch
Bobbi Pike Art	The Print Shop	Crown Cabinets
Home Maid Cleaning Services	Avalon Mall	Village Shopping Centre
TLC Lawn Care	Penny Mazda	Toyota Plaza
Wedgewood Insurance	The Production Group	Marie's Mini-Mart
Rona	Kelly's Custom Home Entertainment	Curtis Dawe Law Firm

Appendix A

List of CHHA-NL Award and Scholarship Winners - 2017-2018

Scholarships & Bursaries

The **CHHA-NL Susan Brown Memorial Entrance Scholarship** has been established to provide financial assistance and academic recognition, annually, to a person from Newfoundland and Labrador who is a full-time student (first-year) who is pursuing an under-graduate degree at a recognized Canadian University. The winner of this scholarship for 2017-2018, (in the amount of \$2,000.00), is **Ashley Bonnell** from **Flatrock, NL** who is attending **Memorial University of Newfoundland and Labrador** with a goal of receiving a **Bachelor of Social Work Degree**.

The **Glenna Stone Memorial Scholarship** is awarded to a deserving post-secondary student (beyond first year) to commemorate the memory of Glenna Stone, a former president of the association who passed away in 2002. The winner of this scholarship for 2017-2018, (in the amount of \$2,000.00), is **Shauna Bradbury**, of **Flatrock, NL** who is attending **Memorial University of Newfoundland and Labrador** with a goal of becoming a medical doctor.

The **Dr. Norah Browne Graduate Scholarship** provides financial assistance and academic recognition annually, to a person from Newfoundland and Labrador who is a full-time student pursuing a graduate degree at a recognized Canadian University. The winner of this scholarship for 2017-2018, (in the amount of \$2,000.00), is **Johnathan McDonald** from **Dover, NL** who is attending **Mount St. Vincent University** with a goal of receiving a **Master's Degree in Educational Psychology for the Deaf and Hard of Hearing**.

The **CHHA-NL Audiology Scholarship** is established to provide financial assistance and academic recognition, annually, to a person from Newfoundland and Labrador who is a full-time student pursuing a post-graduate degree in Audiology at a recognized Canadian University. It is hoped that this scholarship will encourage interested students to pursue study in the field of Audiology with the intent to seek employment in Newfoundland and Labrador in support of HOH and late-deafened people. The winner of this scholarship for 2017-2018 (in the amount of \$2,000.00), is **Lauren Peters** of **St. John's, NL**, who is now attending the Audiology Program at **Dalhousie University**. If the recipient returns to the province to work full-time in an Audiology position, they will receive an extra \$1,000.00 upon proof of employment.

The **Horn-Smith Scholarship of Merit** is available due to the generous donation of Marion Smith. Marion's father had hearing loss and now that she is experiencing hearing loss herself, she understands first-hand the challenges hard of hearing students must face in obtaining an education. This scholarship is unique in that all eligible scholarship applications who are not awarded other CHHA-NL Scholarships, with the exception of the Audiology Scholarship, are automatically considered for the Horn-Smith Merit Scholarship of \$1000. The winner of this scholarship for 2017-2018 (in the amount of \$1,000.00) is **Jessica Nolan**, of **Gander, NL**, who is attending **Memorial University of Newfoundland**, and is hoping to become an Itinerant Teacher.

- **All scholarships of \$2,000.00 are paid over two terms pending successful registration.**

CHHA-NL Community Recognition Awards

The **CHHA-NL Community Accessibility Award** is presented to individuals, service groups, community agencies, business sector, or government (agencies or departments) that have voluntarily made a contribution to the hard of hearing community in the area of ***Accessibility to Facilities (Public or Private)***, on behalf of hard of hearing persons, either as direct service to a hard of hearing person, a group, or to the CHHA-NL. The winner of this award for 2017-2018 is **Downtown St. John's** for their efforts in creating **hearing accessibility for the Reel Downtown Outdoor Movies**. **Congratulations Downtown St. John's!**

The **CHHA-NL Community Awareness Award** is presented to individuals, service groups, community agencies, businesses, or government (agencies or departments) that have voluntarily made a contribution to the hard of hearing community in the area of **Awareness of Hearing Loss Issues** on behalf of hard of hearing persons, either as direct service to a hard of hearing person, a group, or to the CHHA-NL. Unfortunately, no applications were received for the award this year.

The **CHHA-NL Community Advocacy Award** is presented to individuals, service groups, community agencies, businesses, or government (agencies or departments) that have voluntarily made a contribution to the hard of hearing community in the area of **Advocacy for Hearing Loss Rights** on behalf of hard of hearing persons. This award will give recognition for efforts that overcame barriers to the rights of hard of hearing persons. Unfortunately, no applications were received for the award this year.

The **CHHA-NL Hearing Conservation Award** gives recognition to individuals, service groups, community agencies, businesses, or government (agencies or departments) that have voluntarily made a contribution to the hard of hearing community in the area of **Hearing Conservation**. This award will give recognition for efforts that directly prevents hearing loss from occurring. Unfortunately, no applications were received for the award this year.

President's Club Award

The **President's Club Award** is presented to an individual or group in recognition of their financial contribution to the association, either directly or indirectly or through their efforts in helping to raise funds for the association. This year, the winner of the President's Club Award for **Betty Parsons** for her ongoing support of the association.

Friends of CHHA-NL Awards

The **Friends of CHHA-NL Award**, is presented to individuals or groups who have been strong supporters of the association in a number of ways, either for a one-time, special effort or for their ongoing support over a period of time. The recipients for the 2017-2018 year include: **Brian Marshall, Wesley (Cal Carter), Charmaine Davidge**, all recent members of the CHHA-NL Board of Directors, and volunteers in other capacities with the association.

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